

CASE STUDY



One of America's leading transportation companies increased its patch adoption and dramatically reduced patching efforts through automation.

Benefits

35%

Reduction in patch application time

50%

Time saved for the DBA

About RingMaster

RingMaster is a bleeding-edge automation platform for Oracle enterprise and cloud applications.

By automating patching, testing and devops, RingMaster dramatically transforms your IT team into an agile organization.

Through our suite of automation products, we drive down your TCO and your risk while giving you an edge against your competitors.

About The Company

Our customer is one of America's leading transportation suppliers. Their network encompasses 21,000 route miles of track across the US and Canada.

The company serves nearly two-thirds of the American population through a network spanning 23 states, the District of Columbia and two Canadian provinces.

Challenge

The customer was unable to apply Oracle EBS patches routinely due to several reasons:

1. No simple way to analyze and understand the impact of a patch.
2. Unable to merge multiple patches
3. Unable to schedule patch application in an automated fashion
4. Product post-application reports to list impacted objects and forms
5. Guiding BAs on what to test post-application

Solution

The RingMaster Automated Patch Management (APM) solution automated the entire patching process for the customer. It provided a pre-application analysis and a post-application report on the impact of the patch. It also automated the patch download and application processes, thereby significantly reducing the change management process.